

Exhibit A



Hey there! We're experiencing a high volume of emails at this time and our response times are slower than usual. In the meantime, we've put together a list of [common questions to help](#). We appreciate your patience.

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How much are payment processor fees for digital sales?

In addition to the [revenue share](#) that Bandcamp collects, payment processor fees apply to all transactions processed on your account. Here's how it works for digital sales:

For transactions greater than or equal to \$8.07, the transaction fee is 1.9% + \$0.30 when your fan uses PayPal, 2.9% + \$0.30 when paying with a gift card, and 2.2% + \$0.30 when your fan uses a credit card. For smaller transactions (under \$8.07) we minimize the fee by automatically switching to the payment processor's alternate rate of 5% + \$0.05. When we send you a bulk payout, PayPal's fee is 1% of the total payout amount. Fees may vary depending on geographic location or payment method.

Was this article helpful?

Yes, thanks!

Not really

Need Help?